

SUPPORT RESOURCES FOR STUDENTS

Questions about the VHL Store?

Visit our [Store FAQ](#) page, or ask your instructor about the materials required for your course.

vhcentral.com Support Center

<http://support.vhcentral.com>

Search for answers to frequently asked questions, or submit a help request.

Technical Requirements

If you're experiencing any technical difficulties using vhcentral.com, please make sure:

- You are connected to the internet. A high-speed connection (≥ 350 Kbps) is recommended.
- The device you are using meets the [Technical Requirements](#) for using the site.

Support Within Your Program

While using your Vista Higher Learning program, you can:

- Browse the Help menu in the upper right corner
- Visit the [Support Center](#)
- [Submit a help request](#)

Get Live Help via Chat

From within an activity, click the Help link in the upper right hand corner and select "Chat with an agent".

Hours:

- Mon-Thu 8:00am - 12:00am EST
- Fri 8:00am - 10:00pm EST
- Sat 11:30am - 8:00pm EST (School & Semester Start Only)
- Sun 11:30am - 11:00pm EST