



Welcome to VHL Support – Site License

In order for students to enroll, teachers will need to create a course in your supersite. Here is a short video describing that process:

- Create a Course https://www.youtube.com/watch?v=axL4zZ_gj5I&feature=youtu.be

Students will then be able to create an account with VHL Central, and enroll in your course. Here is a video describing that process:

- Student Enrollment <https://www.youtube.com/watch?v=OjxnQ1I9WAA&feature=youtu.be>

***As always, returning students to VHL materials DO NOT need a new account – they log back in with their same credentials and click “enroll in a course” to join the new class that the teacher will need to have created.

TUTORIALS AND WEBINARS

- **Tutorials:** <https://vistahigherlearning.com/secondary-supersite-tutorials>

Videos and walkthroughs designed to support your successful use of Vista Higher Learning materials

- **Training Webinars:** <https://vistahigherlearning.com/secondary-webinars/>

Training Broadcasts, designed for teachers using the Supersite/PRIME (click the yellow highlighted links)

- **World Language PD Webinars:** <https://vistahigherlearning.com/vhl-pd-webinars>

Archived online professional development presented by leading world language educators

GET LIVE HELP VIA CHAT

Chat with an agent from your Supersite courses while **creating** and **editing courses/sections** or working in the **Grades** area.

- **Mon-Thu** 8:00am - 12:00am EST
- **Fri** 8:00am - 10:00pm EST
- **Sat** 11:30am - 8:00pm EST (School & Semester Start Only)
- **Sun** 11:30am - 11:00pm EST

GET LIVE HELP VIA PHONE

- **Mon-Fri** 8:00am - 9:00pm EST and **Sun** 11:30am - 9:00pm EST
- **Sat** 11:30am - 8:00pm EST (School and Semester Start Only)
- Teacher ONLY Line - 800.922.6003
- Student Support Line - 800.248.2813

HOW TO VIDEOS

For Teachers and Students –

- While on the Supersite, at the top right corner of the screen, hover over “Help”
- Select “How-to Videos”

VHLCENTRAL SUPPORT CENTER

<http://support.vhlcentral.com>

Submit a help request or search for answers to frequently asked questions